CASE STUDY

A Jamaican Transportation Company

Scaling Payroll Across a Distributed Workforce with Greater Control



A Jamaican transportation company needed a more efficient way to manage payroll across a large, dispersed workforce. Lengthy processing times and limited reporting made it increasingly difficult for the Finance team to maintain the speed and visibility the business required.

BizPay Workforce Management reduced payroll processing from up to three days to hours, connected HR and payroll data, automated key calculations and improved visibility across the organisation.

Customer at a Glance

Industry
Transportation & Logistics

Workforce
400+ employees

Payroll Structure
Multiple payroll cycles

Operational Footprint
20+ locations

Challenges

- **Lengthy payroll processing,** with cycles taking up to three days
- **Manual re-entry and validation,** increasing administrative workload
- **Limited reporting,** making it more difficult to maintain visibility across a distributed operation
- **Variable payroll requirements a**cross a large workforce
- **Cost uncertainty** associated with system changes and updates

Solution

- Implemented BizPay Workforce Management
- Integrated BizPay with OrangeHRM to reduce duplicate data entry
- Automated salary, deduction and statutory calculations
- Automated key compliance reporting
- Provided real-time access to payroll cost summaries, trends and compliance information
- Introduced a more predictable annual pricing model

Outcomes

- Payroll processing reduced from up to three days to hours
- HR and payroll data synchronised across the two systems
- Automated updates supporting statutory compliance
- Faster access to payroll and statutory reports
- Greater visibility into workforce costs across 20+ locations
- More predictable system costs

What MC Systems Delivered

Solution — BizPay Central and OrangeHRM

Capabilities Delivered

- Automated payroll calculations
- HR and payroll integration
- Statutory updates
- Compliance reporting
- Payroll cost reporting
- Payroll trends and visibility

CASE STUDY

Making Payroll Work Across a Distributed Operation

1. Managing payroll for a workforce spread across more than 20 locations placed significant demands on the organisation's Finance team. As the workforce expanded, the team had to manage hundreds of employees, different pay types and multiple statutory submissions.

   Payroll cycles could take up to three days, leaving limited time for validation before payday. Manual re-entry and limited reporting added to the administrative workload.

2. For a distributed operation, payroll needed to be both efficient and dependable. The organisation required a solution that could reduce processing time while providing greater visibility over payroll activity across its locations.

   It also needed to address the uncertainty associated with the cost of system changes and updates, creating greater predictability for the Finance team.

3. The organisation implemented BizPay Workforce Management, integrating BizPay with OrangeHRM to reduce duplicate data entry between HR and payroll.

   Salary, deduction and statutory calculations were automated. The Finance team also gained real-time access to payroll cost summaries, payroll trends and compliance information, while statutory reports including S01, S02 and P24 could be generated directly from the system.

4. Payroll processing was reduced from up to three days to hours, giving the Finance team more time for validation and other activities.

   HR and payroll data became synchronised, statutory updates were automated and payroll information became more readily accessible through reporting. The organisation also gained greater visibility into workforce costs across its distributed operations and more predictable annual system costs.

> *We need to know that payroll will work accurately every time. With everything now connected, there's less manual work, the process is much quicker, and the team has greater confidence in the information we're working with.*
>
> **Senior Accountant**

Greater Control for Payroll at Scale

Connect payroll and HR, reduce manual processing and gain greater visibility across a distributed workforce.

Talk to MC Systems about simplifying workforce management with BizPay Workforce Management.

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